

Post Implementation Evaluation Report

Kansas Corporation Commission (KCC) Business Process and Improvement Project

Project Dates: 8/2008 through 3/2012

Project Cost: \$842,249

Project Objectives:

The Kansas Corporation Commission (KCC) implemented this project to meet the following objectives:

1. Replace legacy technical architecture; establish technologies consistent with proven web-based computing standards;
2. Reshape the corporate culture; put information at the user's fingertips;
3. Install technology to ensure continuous process improvement and innovation over the next three to ten years;
4. Capture KCC institutional knowledge with automated business processes; and
5. permit the electronic filing of pleadings by outside parties.