

ID	Task Name	Duration	Start	Finish	% Complete	Baseline Work	Actual Work	Remaining Work	Work	Work Variance	% Work Complete	Predecessors	Critical	Milestone	Resource Names	Milestone
1	Project Plan	402.52 days	Mon 12/4/00	Fri 6/28/02	33%	9,920 hrs	2,483.35 hrs	5,660.63 hrs	8,144 hrs	-1,776 hrs	30%		Yes	No		No
2	Planning	172 days	Mon 12/4/00	Mon 8/6/01	13%	0 hrs	292 hrs	376 hrs	668 hrs	668 hrs	44%		No	No		No
3	High Level Project Plan	28 days	Mon 12/4/00	Thu 1/11/01	0%	0 hrs	0 hrs	88 hrs	88 hrs	88 hrs	0%		No	No		No
9	Specifications	70 days	Mon 1/29/01	Fri 5/4/01	0%	0 hrs	0 hrs	152 hrs	152 hrs	152 hrs	0%		No	No		No
18	Change Control	15.75 days	Sun 5/6/01	Tue 5/29/01	100%	6,368 hrs	292 hrs	0 hrs	292 hrs	-6,076 hrs	100%		No	No		No
23	Detailed Project Plan	63 days	Mon 5/7/01	Mon 8/6/01	0%	0 hrs	0 hrs	136 hrs	136 hrs	136 hrs	0%		No	No		No
30	Project Initiation	217.75 days	Mon 8/6/01	Tue 6/11/02	39%	3,472 hrs	2,191.35 hrs	4,432.63 hrs	6,624 hrs	3,152 hrs	33%		No	No		No
31	Project Reporting	171 days	Fri 8/10/01	Wed 4/10/02	0%	228 hrs	0 hrs	360 hrs	360 hrs	132 hrs	0%		No	No		No
92	Project Meetings	209 days	Mon 8/6/01	Wed 5/29/02	7%	1,546.08 hrs	90 hrs	1,540 hrs	1,630 hrs	83.92 hrs	6%		No	No		No
308	Quality Assurance Reviews - Process	152 days	Mon 9/10/01	Fri 4/12/02	0%	72 hrs	0 hrs	108 hrs	108 hrs	36 hrs	0%		No	No		No
315	Risk Management Assessments	163 days	Mon 8/27/01	Mon 4/15/02	0%	27 hrs	0 hrs	117 hrs	117 hrs	90 hrs	0%		No	No		No
325	Report Generation	5 days	Mon 8/6/01	Mon 8/13/01	99%	48 hrs	60 hrs	0 hrs	60 hrs	12 hrs	100%		No	No		No
326	Set up Web Space for Activities Report	1 day	Mon 8/6/01	Mon 8/6/01	100%	8 hrs	8 hrs	0 hrs	8 hrs	0 hrs	100%		No	No	No Web Master	No
327	Review the Report Requirements	1 day	Tue 8/7/01	Wed 8/8/01	100%	8 hrs	12 hrs	0 hrs	12 hrs	4 hrs	100%	326	No	No	No Web Master,Business Analyst 3	No
328	Provide Sample of Report for Review	1 day	Wed 8/8/01	Wed 8/8/01	100%	8 hrs	8 hrs	0 hrs	8 hrs	0 hrs	100%	327	No	No	No Web Master	No
329	Provide Reports Formats for Administration	1 day	Wed 8/8/01	Wed 8/8/01	100%	8 hrs	8 hrs	0 hrs	8 hrs	0 hrs	100%	327	No	No	No Web Master	No
330	Review/Revise Format	1 day	Thu 8/9/01	Thu 8/9/01	100%	8 hrs	16 hrs	0 hrs	16 hrs	8 hrs	100%	329	No	No	No Web Master,Business SME 1,Busin	No
331	Approve/Accept Report Design	1 day	Fri 8/10/01	Fri 8/10/01	100%	8 hrs	8 hrs	0 hrs	8 hrs	0 hrs	100%	330	No	No	No Business Analyst 3	No
332	Report Generation Complete	0 days	Mon 8/13/01	Mon 8/13/01	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	331	No	Yes		Yes
333	Develop Project Documents	32 days	Wed 8/15/01	Thu 9/27/01	99%	3,256 hrs	380 hrs	0 hrs	380 hrs	-2,876 hrs	100%		No	No		No
334	Develop General System Design	5 days	Wed 8/15/01	Tue 8/21/01	100%	120 hrs	80 hrs	0 hrs	80 hrs	-40 hrs	100%		No	No	Technical Analyst 1,Business Analy	No
335	Review and Sign - off	1 day	Wed 8/22/01	Wed 8/22/01	100%	40 hrs	80 hrs	0 hrs	80 hrs	40 hrs	100%	334	No	No	No Business SME 1,Business SME 2,F	No
336	Determine Equipment Specifications	10 days	Thu 8/23/01	Wed 9/5/01	100%	80 hrs	80 hrs	0 hrs	80 hrs	0 hrs	100%		No	No	Technical Analyst 1	No
337	Approve Equipment Specifications	3 days	Thu 9/6/01	Mon 9/24/01	100%	56 hrs	60 hrs	0 hrs	60 hrs	4 hrs	100%	336	No	No	No Business Analyst 4,Technical Mana	No
338	Order & Receive Equipment (Hardware/Software)	4 days	Mon 9/24/01	Thu 9/27/01	100%	320 hrs	32 hrs	0 hrs	32 hrs	-288 hrs	100%	337	No	No	Purchasing	No
339	Order 16 Ports Registration Phone lines	3 days	Mon 9/24/01	Wed 9/26/01	100%	240 hrs	24 hrs	0 hrs	24 hrs	-216 hrs	100%	337	No	No	Technical Analyst 1	No
340	Order 5 Analog Line for Credit Card Transaction & Remote diagnosti	3 days	Mon 9/24/01	Wed 9/26/01	100%	240 hrs	24 hrs	0 hrs	24 hrs	-216 hrs	100%	337	No	No	Technical Analyst 1	No
341	Project Documents Complete	0 days	Thu 9/27/01	Thu 9/27/01	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	340	No	Yes		Yes
342	Complete Detailed System Design	124 days	Thu 8/23/01	Fri 2/15/02	99%	2,160 hrs	373 hrs	0 hrs	373 hrs	-1,787 hrs	100%		No	No		No
343	Web Content	1 day	Thu 8/23/01	Thu 8/23/01	100%	776 hrs	56 hrs	0 hrs	56 hrs	-720 hrs	100%	335	No	No	No Business SME 1,Business SME 2,B	No
344	Script	1 day	Mon 10/1/01	Mon 10/1/01	100%	432 hrs	56 hrs	0 hrs	56 hrs	-376 hrs	100%		No	No	No Business SME 1,Business SME 2,B	No
345	Survey	1 day	Tue 10/2/01	Tue 10/2/01	100%	280 hrs	56 hrs	0 hrs	56 hrs	-224 hrs	100%		No	No	No Business SME 1,Business SME 2,B	No
346	Process design	1 day	Tue 10/2/01	Tue 10/2/01	100%	120 hrs	64 hrs	0 hrs	64 hrs	-56 hrs	100%		No	No	Purchasing,Business SME 1,Busine	No
347	Identify Deliverable Sign-offs	1 day	Tue 10/2/01	Tue 10/2/01	100%	120 hrs	8 hrs	0 hrs	8 hrs	-112 hrs	100%		No	No	No Business Analyst 5	No
348	Establish Implementation Plan	1 day	Tue 10/2/01	Tue 10/2/01	100%	120 hrs	56 hrs	0 hrs	56 hrs	-64 hrs	100%		No	No	No Business SME 1,Business SME 2,B	No
349	Review and Sign - off	0.88 days	Wed 10/3/01	Fri 2/15/02	100%	312 hrs	77 hrs	0 hrs	77 hrs	-235 hrs	100%	345	No	No	No Purchasing,Business SME 1,Busine	No
350	Detailed System Design Complete	0 days	Thu 10/4/01	Thu 10/4/01	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%		No	Yes		Yes
351	System Development	161 days	Fri 8/24/01	Thu 4/11/02	64%	3,632 hrs	1,091.72 hrs	1,141.28 hrs	2,233 hrs	-1,399 hrs	49%		No	No		No
352	Internet Registration Development	21 days	Thu 10/4/01	Thu 11/1/01	94%	464 hrs	160 hrs	88 hrs	248 hrs	-216 hrs	65%		No	No		No
353	Establish Internet Test/Production Environment	19 days	Mon 10/8/01	Thu 11/1/01	100%	120 hrs	80 hrs	0 hrs	80 hrs	-40 hrs	100%		No	No	No Web Master	No
354	Internet Development/Testing	10 days	Thu 10/4/01	Wed 10/17/01	100%	320 hrs	80 hrs	0 hrs	80 hrs	-240 hrs	100%	349	No	No	No Web Master	No
355	Demonstrate Web Layout	1 day	Thu 10/18/01	Thu 10/18/01	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	354	No	No	No Web Master	No
356	Approval of Demo	1 day	Fri 10/19/01	Fri 10/19/01	0%	16 hrs	0 hrs	80 hrs	80 hrs	64 hrs	0%	355	No	No	No Business SME 1,Business SME 2,F	No
357	Internet Registration Development Complete	0 days	Mon 10/22/01	Mon 10/22/01	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	356	No	Yes		Yes
358	Interactive Voice Response Development	107.13 days	Mon 10/1/01	Mon 3/4/02	38%	504 hrs	50 hrs	242 hrs	292 hrs	-212 hrs	17%		No	No		No
359	Establish Test/Production environment	3 days	Mon 10/1/01	Wed 10/3/01	100%	120 hrs	24 hrs	0 hrs	24 hrs	-96 hrs	100%		No	No	Developer 1	No
360	System Development/Testing	6.38 days	Thu 10/4/01	Thu 2/21/02	51%	320 hrs	26 hrs	50 hrs	76 hrs	-244 hrs	34%	349	No	No	No Developer 1,Developer 2,Technical	No
361	Demonstrate application	1 day	Thu 2/21/02	Fri 2/22/02	0%	8 hrs	0 hrs	80 hrs	80 hrs	72 hrs	0%	360	No	No	No Business SME 1,Business SME 2,F	No
362	Approve the demo	1 day	Fri 2/22/02	Mon 2/25/02	0%	16 hrs	0 hrs	72 hrs	72 hrs	56 hrs	0%	361	No	No	No Business SME 1,Project Manager,B	No
363	Review Security Measurement	5 days	Mon 2/25/02	Mon 3/4/02	0%	40 hrs	0 hrs	40 hrs	40 hrs	0 hrs	0%	362	No	No	No Security Officer	No
364	IVR Development Complete	0 days	Mon 3/4/02	Mon 3/4/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	363	No	Yes		Yes
365	Development	97 days	Fri 8/24/01	Wed 1/9/02	66%	496 hrs	184.72 hrs	259.28 hrs	444 hrs	-52 hrs	42%		No	No		No
366	CICS Electronic Retrieval	30 days	Fri 8/24/01	Thu 10/4/01	90%	80 hrs	56 hrs	24 hrs	80 hrs	0 hrs	70%	343	No	No	Developer 3	No
367	CICS Data Export/Download	5.05 days	Fri 10/5/01	Fri 10/12/01	84%	40 hrs	4.62 hrs	6.38 hrs	11 hrs	-29 hrs	42%	366	No	No	Developer 3	No
368	FILE Conversion Programs	1 day	Fri 10/12/01	Fri 10/12/01	90%	8 hrs	7.2 hrs	0.8 hrs	8 hrs	0 hrs	90%	367	No	No	Developer 3	No
369	Re-Compile FILE dependent programs	2 days	Mon 10/15/01	Tue 10/16/01	50%	16 hrs	8 hrs	8 hrs	16 hrs	0 hrs	50%	368	No	No	Developer 3	No
370	Renewal Program	6 days	Wed 10/17/01	Thu 10/25/01	79%	40 hrs	4.97 hrs	10.03 hrs	15 hrs	-25 hrs	33%	369	No	No	Developer 3	No
371	Fee Program	2.01 days	Thu 10/25/01	Mon 10/29/01	47%	8 hrs	3.52 hrs	8.48 hrs	12 hrs	4 hrs	29%	370	No	No	Developer 3	No
372	Electronic Menu	3.05 days	Mon 10/29/01	Thu 11/1/01	62%	16 hrs	0.77 hrs	9.23 hrs	10 hrs	-6 hrs	8%	371	No	No	Developer 3	No
373	(4) End of Day Reports	8 days	Thu 11/1/01	Mon 11/12/01	50%	0 hrs	32 hrs	32 hrs	64 hrs	64 hrs	50%	372	No	No	Developer 3	No

ID	Task Name	Duration	Start	Finish	% Complete	Baseline Work	Actual Work	Remaining Work	Work	Work Variance	% Work Complete	Predecessors	Critical	Milestone	Resource Names	Milestone
374	Error Pending Report	3 days	Tue 11/13/01	Thu 11/15/01	50%	24 hrs	12 hrs	12 hrs	24 hrs	0 hrs	50%	373	No	No	Developer 3	No
375	Error Processing Report	4 days	Fri 11/16/01	Wed 11/21/01	25%	24 hrs	12 hrs	24 hrs	36 hrs	12 hrs	33%	374	No	No	Developer 3[150%]	No
376	Electronic Receipt Programs	6 days	Thu 11/22/01	Fri 11/30/01	79%	56 hrs	4.97 hrs	10.03 hrs	15 hrs	-41 hrs	33%	375	No	No	Developer 3	No
377	Inventory Transfer Programs	6.1 days	Fri 11/30/01	Mon 12/10/01	78%	32 hrs	3.18 hrs	10.82 hrs	14 hrs	-18 hrs	23%	376	No	No	Developer 3	No
378	Renewal Inventory Program	4.04 days	Mon 12/10/01	Fri 12/14/01	71%	24 hrs	1.48 hrs	9.52 hrs	11 hrs	-13 hrs	13%	377	No	No	Developer 3	No
379	Manual	3 days	Fri 12/14/01	Wed 12/19/01	0%	24 hrs	0 hrs	24 hrs	24 hrs	0 hrs	0%	378	No	No	Business SME 2	No
380	Mainframe Insurance Upload	3 days	Thu 12/20/01	Mon 12/24/01	25%	24 hrs	6 hrs	18 hrs	24 hrs	0 hrs	25%	379	No	No	DBA	No
381	Mainframe CICS Electronic Retrieval	5 days	Wed 12/26/01	Wed 1/2/02	70%	40 hrs	28 hrs	12 hrs	40 hrs	0 hrs	70%	380	No	No	DBA	No
382	FTP Information to Server	3 days	Thu 1/3/02	Mon 1/7/02	0%	24 hrs	0 hrs	24 hrs	24 hrs	0 hrs	0%	381	No	No	DBA	No
383	Documentation for Mainframe Processes	2 days	Tue 1/8/02	Wed 1/9/02	0%	16 hrs	0 hrs	16 hrs	16 hrs	0 hrs	0%	382	No	No	DBA	No
384	Development Complete	0 days	Wed 1/9/02	Wed 1/9/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	383	No	Yes		Yes
385	Server Configuration and Set up (All three servers)	5 days	Fri 9/28/01	Thu 10/4/01	100%	304 hrs	80 hrs	0 hrs	80 hrs	-224 hrs	100%		No	No		No
386	Set-up and install software on servers (3)	5 days	Fri 9/28/01	Thu 10/4/01	100%	0 hrs	80 hrs	0 hrs	80 hrs	80 hrs	100%	338	No	No	Network Tech 1,Network Tech 2	No
387	Payment Processing Module	64 days	Thu 1/10/02	Thu 4/11/02	56%	896 hrs	232 hrs	233 hrs	465 hrs	-431 hrs	50%		No	No		No
388	Development & Test of New Post Back process	8 days	Thu 1/10/02	Tue 1/22/02	100%	0 hrs	80 hrs	0 hrs	80 hrs	80 hrs	100%	383	No	No	Developer 1,Developer 2,Developer 3	No
389	MS Tech Development of Payment Processing Module	6 days	Fri 1/25/02	Wed 3/13/02	50%	96 hrs	24 hrs	49 hrs	73 hrs	-23 hrs	33%	388	No	No	Developer 1,Developer 2,Developer 3	No
390	Set up Merchant Account (credit card)	9.6 days	Thu 3/14/02	Wed 3/27/02	100%	240 hrs	80 hrs	0 hrs	80 hrs	-160 hrs	100%		No	No	Developer 1,Business SME 1	No
391	Determine the settlement Process	6 days	Thu 2/28/02	Thu 3/7/02	100%	240 hrs	48 hrs	0 hrs	48 hrs	-192 hrs	100%		No	No	Developer 3	No
392	MS Tech Perform Merchant Account Test	5 days	Thu 3/14/02	Wed 3/20/02	0%	120 hrs	0 hrs	80 hrs	80 hrs	-40 hrs	0%	389	No	No	Network Tech 1,Developer 3	No
393	Perform Reconciliation Report	10 days	Thu 3/21/02	Wed 4/3/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	392	No	No	Developer 3	No
394	Provide Existing Financial report for review and Approval	3 days	Mon 3/25/02	Wed 3/27/02	0%	80 hrs	0 hrs	24 hrs	24 hrs	-56 hrs	0%	392	No	No	Developer 3	No
395	Payment Process Module Complete	0 days	Thu 4/11/02	Thu 4/11/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%		No	Yes		Yes
396	Insurance Company Reporting Development	59 days	Fri 1/4/02	Thu 3/28/02	59%	512 hrs	385 hrs	319 hrs	704 hrs	192 hrs	55%		No	No		No
397	Initial letter to Companies	5 days	Mon 1/21/02	Mon 1/28/02	100%	40 hrs	40 hrs	0 hrs	40 hrs	0 hrs	100%		No	No	Business Sponsor	No
398	Follow-up meeting with Top Five Companies	8 days	Tue 1/29/02	Thu 2/7/02	100%	56 hrs	64 hrs	0 hrs	64 hrs	8 hrs	100%	397	No	No	Business Sponsor	No
399	Determine Matching Criteria	7 days	Fri 1/4/02	Mon 1/14/02	100%	56 hrs	56 hrs	0 hrs	56 hrs	0 hrs	100%	397	No	No	Business Sponsor	No
400	Provide Program Information/Contact	9 days	Mon 1/28/02	Thu 2/7/02	100%	56 hrs	72 hrs	0 hrs	72 hrs	16 hrs	100%	397	No	No	Business Sponsor	No
401	Establish Procedures for Data to Server	7 days	Tue 1/29/02	Thu 2/7/02	100%	56 hrs	56 hrs	0 hrs	56 hrs	0 hrs	100%	397	No	No	Business Analyst 1	No
402	Draft & Review KS User Guide	2 days	Fri 2/8/02	Mon 2/11/02	19%	40 hrs	9 hrs	39 hrs	48 hrs	8 hrs	19%	401	No	No	Business Analyst 1,Business SME 2	No
403	Revise & Finalize KS User Guide	1 day	Tue 2/12/02	Wed 2/13/02	0%	8 hrs	0 hrs	24 hrs	24 hrs	16 hrs	0%	402	No	No	Business Analyst 1,Business SME 2	No
404	Publish KS User Guide on Web	1 day	Thu 2/14/02	Thu 2/14/02	100%	8 hrs	8 hrs	0 hrs	8 hrs	0 hrs	100%	403	No	No	Web Master	No
405	X-12 Translation program	10 days	Fri 2/15/02	Thu 2/28/02	100%	0 hrs	80 hrs	0 hrs	80 hrs	80 hrs	100%	404	No	No	DBA	No
406	Ks Flat File Translation program	10 days	Fri 2/15/02	Thu 2/28/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	404	No	No	DBA	No
407	Setup Bulletin Web site on MST Server	5 days	Fri 3/1/02	Thu 3/7/02	0%	40 hrs	0 hrs	40 hrs	40 hrs	0 hrs	0%	406	No	No	Web Master	No
408	Email or Mail out Bulletin to companies	1 day	Fri 3/8/02	Fri 3/8/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	407	No	No	Business Sponsor	No
409	Implement Applications, Clients and Protocol	3 days	Mon 3/11/02	Wed 3/13/02	0%	8 hrs	0 hrs	24 hrs	24 hrs	16 hrs	0%	408	No	No	Business Sponsor	No
410	Collect Book of Business from Company	10 days	Thu 3/14/02	Wed 3/27/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	409	No	No	Business Sponsor	No
411	Pilot Company Test & Acceptance	1 day	Thu 3/28/02	Thu 3/28/02	0%	24 hrs	0 hrs	24 hrs	24 hrs	0 hrs	0%	410	No	No	Business Analyst 1,Business SME 2	No
412	Reporting Complete	0 days	Thu 3/28/02	Thu 3/28/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	411	No	Yes		Yes
413	Testing (IVR & Internet)	198.75 days	Thu 8/23/01	Mon 6/3/02	18%	816 hrs	196.63 hrs	582.37 hrs	779 hrs	-37 hrs	25%		No	No		No
414	Develop User Acceptance Document/Test	15 days	Thu 8/23/01	Wed 9/12/01	79%	664 hrs	128 hrs	24 hrs	152 hrs	-512 hrs	84%		No	No		No
415	Design Testing Plan	3 days	Fri 8/24/01	Tue 8/28/01	0%	0 hrs	0 hrs	24 hrs	24 hrs	24 hrs	0%	343	No	No	Tester 1	No
416	Identify method for error/bug reporting	1 day	Thu 8/23/01	Thu 8/23/01	100%	160 hrs	48 hrs	0 hrs	48 hrs	-112 hrs	100%	335	No	No	Business SME 1,Technical Analyst	No
417	Identify user testing items	10 days	Fri 8/24/01	Wed 9/12/01	100%	80 hrs	80 hrs	0 hrs	80 hrs	0 hrs	100%		No	No	Tester 1	No
418	Test Plan Complete	0 days	Wed 9/12/01	Wed 9/12/01	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	417	No	Yes		Yes
419	Perform Testing	46.75 days	Thu 3/28/02	Mon 6/3/02	6%	0 hrs	68.63 hrs	558.37 hrs	627 hrs	627 hrs	11%		No	No		No
420	Create Test Environment on servers and clean-up	5 days	Mon 4/22/02	Fri 4/26/02	86%	120 hrs	68.63 hrs	11.37 hrs	80 hrs	-40 hrs	86%		No	No	Network Tech 1,Network Tech 2	No
421	Develop Test Data to Functional Unit Test for Both IVR/Web	2 days	Mon 4/29/02	Tue 4/30/02	0%	24 hrs	0 hrs	16 hrs	16 hrs	-8 hrs	0%	420	No	No	Tester 1	No
422	Perform User Acceptance Test based on Test Plan	5 days	Thu 3/28/02	Wed 4/3/02	0%	40 hrs	0 hrs	40 hrs	40 hrs	0 hrs	0%	362,394	No	No	Tester 1	No
423	Conduct Volume & Stress Testing	10 days	Wed 5/1/02	Tue 5/14/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	421	No	No	Web Master	No
424	Conduct Performance & Security Testing	5 days	Tue 5/14/02	Mon 5/20/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	421	No	No	Web Master,Security Officer	No
425	Conduct ADA Compliance Testing	5 days	Tue 5/14/02	Mon 5/20/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	421	No	No	Web Master,Security Officer	No
426	Fix/Resolve all system errors/bugs	31.25 days	Mon 4/8/02	Tue 5/21/02	0%	24 hrs	0 hrs	75 hrs	75 hrs	51 hrs	0%		Yes	No	Developer 1[30%]	No
427	Test of System Fixes	5 days	Tue 5/21/02	Wed 5/29/02	0%	40 hrs	0 hrs	40 hrs	40 hrs	0 hrs	0%	426	Yes	No	Tester 1	No
428	Acceptance and Sign Off	1 day	Wed 5/29/02	Thu 5/30/02	0%	8 hrs	0 hrs	56 hrs	56 hrs	48 hrs	0%	427	Yes	No	Business SME 1,Technical Analyst	No
429	Pilot County Testing (Controlled Production)	2.5 days	Thu 5/30/02	Mon 6/3/02	0%	80 hrs	0 hrs	80 hrs	80 hrs	0 hrs	0%	428	Yes	No	Pilot 1,Pilot 2,Pilot 3,Pilot 4	No
430	Testing Complete	0 days	Mon 6/3/02	Mon 6/3/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	429	No	Yes		Yes
431	System Training/Documents/Guides	36 days	Mon 2/18/02	Mon 4/8/02	0%	448 hrs	0 hrs	424 hrs	424 hrs	-24 hrs	0%		No	No		No
432	Design Training Plan	23 days	Mon 2/18/02	Wed 3/20/02	0%	320 hrs	0 hrs	336 hrs	336 hrs	16 hrs	0%		No	No		No
433	Training Planning and schedule	5 days	Mon 2/18/02	Wed 3/6/02	0%	240 hrs	0 hrs	80 hrs	80 hrs	-160 hrs	0%	349	No	No	Business SME 1,Business Analyst 1	No

ID	Task Name	Duration	Start	Finish	% Complete	Baseline Work	Actual Work	Remaining Work	Work	Work Variance	% Work Complete	Predecessors	Critical	Milestone	Resource Names	Milestone
434	Deliver Training Documentation	1 day	Thu 3/7/02	Thu 3/7/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	433	No	No	Trainer	No
435	Review Training Document	1 day	Fri 3/8/02	Fri 3/8/02	0%	8 hrs	0 hrs	16 hrs	16 hrs	8 hrs	0%	434	No	No	Business SME 1,Business Analyst	No
436	Approve/Accept Training Documentation	1 day	Mon 3/11/02	Mon 3/11/02	0%	8 hrs	0 hrs	48 hrs	48 hrs	40 hrs	0%	435	No	No	Business SME 1,Web Master,Devel	No
437	Set up training	1 day	Tue 3/12/02	Tue 3/12/02	0%	8 hrs	0 hrs	16 hrs	16 hrs	8 hrs	0%	436	No	No	Trainer,Project Support	No
438	Deliver User Guide	1 day	Wed 3/13/02	Wed 3/13/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	437	No	No	Business SME 2	No
439	Review User Guide	1 day	Thu 3/14/02	Thu 3/14/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	438	No	No	Business SME 2	No
440	Approve/Accept User Guide	1 day	Fri 3/15/02	Fri 3/15/02	0%	8 hrs	0 hrs	48 hrs	48 hrs	40 hrs	0%	439	No	No	Business SME 1,Web Master,Devel	No
441	Deliver Admin/Operations Guide	1 day	Mon 3/18/02	Mon 3/18/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	440	No	No	Business SME 2	No
442	Review Admin/Operations Guide	1 day	Tue 3/19/02	Tue 3/19/02	0%	8 hrs	0 hrs	48 hrs	48 hrs	40 hrs	0%	441	No	No	Business SME 1,Web Master,Devel	No
443	Approve/Accept Admin/Operations Guide	1 day	Wed 3/20/02	Wed 3/20/02	0%	8 hrs	0 hrs	48 hrs	48 hrs	40 hrs	0%	442	No	No	Business SME 1,Web Master,Devel	No
444	Training Plan Complete	0 days	Wed 3/20/02	Wed 3/20/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	443	No	Yes		Yes
445	Perform User Training	6 days	Mon 4/1/02	Mon 4/8/02	0%	128 hrs	0 hrs	88 hrs	88 hrs	-40 hrs	0%		No	No		No
446	Conduct Training Sessions	5 days	Mon 4/1/02	Fri 4/5/02	0%	120 hrs	0 hrs	80 hrs	80 hrs	-40 hrs	0%		No	No	Business SME 2,Trainer	No
447	Perform Administrator Training	1 day	Mon 4/8/02	Mon 4/8/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	446	No	No	Web Master	No
448	User Training Complete	0 days	Mon 4/8/02	Mon 4/8/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	447	No	Yes		Yes
449	Production Status	47.75 days	Thu 4/4/02	Tue 6/11/02	0%	576 hrs	0 hrs	160 hrs	160 hrs	-416 hrs	0%		No	No		No
450	Implement Production plan	1 day	Mon 6/3/02	Tue 6/4/02	0%	8 hrs	0 hrs	48 hrs	48 hrs	40 hrs	0%	429	Yes	No	Business SME 1,Web Master,Devel	No
451	Monitor Application in full production status	5 days	Tue 6/4/02	Tue 6/11/02	0%	240 hrs	0 hrs	80 hrs	80 hrs	-160 hrs	0%	450	Yes	No	Web Master,Business SME 2	No
452	Implementation Complete	0 days	Tue 6/11/02	Tue 6/11/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	451	Yes	Yes		Yes
453	Marketing Plan	2 days	Thu 4/4/02	Fri 4/5/02	0%	328 hrs	0 hrs	32 hrs	32 hrs	-296 hrs	0%		No	No		No
454	Create Marketing Plan	1 day	Thu 4/4/02	Thu 4/4/02	0%	320 hrs	0 hrs	24 hrs	24 hrs	-296 hrs	0%	422	No	No	Business SME 1,Web Master,Busin	No
455	Implement Marketing Plan	1 day	Fri 4/5/02	Fri 4/5/02	0%	8 hrs	0 hrs	8 hrs	8 hrs	0 hrs	0%	454	No	No	Business Sponsor	No
456	Marketing Complete	0 days	Fri 4/5/02	Fri 4/5/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	455	No	Yes		Yes
457	Close Out Phase	58.52 days	Mon 4/8/02	Fri 6/28/02	0%	0 hrs	0 hrs	852 hrs	852 hrs	852 hrs	0%		Yes	No		No
458	Obtain User Sign-off	46.75 days	Mon 4/8/02	Wed 6/12/02	0%	0 hrs	0 hrs	64 hrs	64 hrs	64 hrs	0%		No	No		No
459	Schedule meeting	1 day	Mon 4/8/02	Mon 4/8/02	0%	0 hrs	0 hrs	8 hrs	8 hrs	8 hrs	0%	456	No	No	Project Support	No
460	User Acceptance	1 day	Tue 6/11/02	Wed 6/12/02	0%	0 hrs	0 hrs	56 hrs	56 hrs	56 hrs	0%	452	Yes	No	Business SME 1,Business Analyst	No
461	User Acceptance Complete	0 days	Wed 6/12/02	Wed 6/12/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	460	No	Yes		Yes
462	Project Lessons Learned Session	45.52 days	Mon 4/15/02	Tue 6/18/02	0%	0 hrs	0 hrs	324 hrs	324 hrs	324 hrs	0%		No	No		No
463	Plan and prepare for lessons learned	3 days	Mon 4/15/02	Wed 4/17/02	0%	0 hrs	0 hrs	56 hrs	56 hrs	56 hrs	0%		No	No	Project Support,Business Sponsor,	No
464	Lessons learned sessions conducted	0.59 days	Wed 6/12/02	Thu 6/13/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	460	Yes	No	Facilitator,Tester 1,Business SME 1	No
465	Document Lessons Learned	1 day	Thu 6/13/02	Fri 6/14/02	0%	0 hrs	0 hrs	12 hrs	12 hrs	12 hrs	0%	464	Yes	No	Project Support,Facilitator	No
466	Review and comment by participants	0.59 days	Fri 6/14/02	Fri 6/14/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	465	Yes	No	Facilitator,Tester 1,Business SME 1	No
467	Revise	1 day	Fri 6/14/02	Mon 6/17/02	0%	0 hrs	0 hrs	16 hrs	16 hrs	16 hrs	0%	466	Yes	No	Project Support,Facilitator	No
468	Finalize	0.59 days	Mon 6/17/02	Tue 6/18/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	467	Yes	No	Facilitator,Tester 1,Business SME 1	No
469	Lessons Learned Document Complete	0 days	Tue 6/18/02	Tue 6/18/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	468	Yes	Yes		Yes
470	Archive Project Records	5 days	Wed 6/12/02	Wed 6/19/02	0%	0 hrs	0 hrs	96 hrs	96 hrs	96 hrs	0%		No	No		No
471	Identify project records to be archived	1 day	Wed 6/12/02	Thu 6/13/02	0%	0 hrs	0 hrs	64 hrs	64 hrs	64 hrs	0%	460	No	No	Tester 1,Business SME 1,Web Mas	No
472	Identify method and procedures for archiving	1 day	Thu 6/13/02	Fri 6/14/02	0%	0 hrs	0 hrs	8 hrs	8 hrs	8 hrs	0%	471	No	No	Project Support	No
473	Organize and archive project records	3 days	Fri 6/14/02	Wed 6/19/02	0%	0 hrs	0 hrs	24 hrs	24 hrs	24 hrs	0%	472	No	No	Project Support	No
474	Archive Project Records Complete	0 days	Wed 6/19/02	Wed 6/19/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	473	No	Yes		Yes
475	Disburse Project Resources	3 days	Wed 6/12/02	Mon 6/17/02	0%	0 hrs	0 hrs	36 hrs	36 hrs	36 hrs	0%		No	No		No
476	Finalize Project Plan	1 day	Wed 6/12/02	Thu 6/13/02	0%	0 hrs	0 hrs	16 hrs	16 hrs	16 hrs	0%	460	No	No	Project Support,Project Manager	No
477	Notification of staff disbursement	2 days	Thu 6/13/02	Mon 6/17/02	0%	0 hrs	0 hrs	20 hrs	20 hrs	20 hrs	0%	476	No	No	Project Support,Project Manager	No
478	Disburse Project Resources Complete	0 days	Mon 6/17/02	Mon 6/17/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	477	No	Yes		Yes
479	Prepare Post Implementation Evaluation Report (PIER)	8 days	Tue 6/18/02	Fri 6/28/02	0%	0 hrs	0 hrs	200 hrs	200 hrs	200 hrs	0%		Yes	No		No
480	Draft PIER	5 days	Tue 6/18/02	Tue 6/25/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	469	Yes	No	Project Support,Project Manager	No
481	Review and comment by project team	1 day	Tue 6/25/02	Wed 6/26/02	0%	0 hrs	0 hrs	48 hrs	48 hrs	48 hrs	0%	480	Yes	No	Business Analyst 2,Technical Mana	No
482	Revise	1 day	Wed 6/26/02	Thu 6/27/02	0%	0 hrs	0 hrs	16 hrs	16 hrs	16 hrs	0%	481	Yes	No	Project Support,Project Manager	No
483	Finalize	1 day	Thu 6/27/02	Fri 6/28/02	0%	0 hrs	0 hrs	56 hrs	56 hrs	56 hrs	0%	482	Yes	No	Business Analyst 2,Technical Mana	No
484	Submit PIER to Kansas Information Technology Office	0 days	Fri 6/28/02	Fri 6/28/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	483	Yes	Yes	Project Manager	Yes
485	Celebrate Project Completion	2.23 days	Mon 6/17/02	Wed 6/19/02	0%	0 hrs	0 hrs	132 hrs	132 hrs	132 hrs	0%		No	No		No
486	Plan and prepare for celebration	1 day	Mon 6/17/02	Tue 6/18/02	0%	0 hrs	0 hrs	32 hrs	32 hrs	32 hrs	0%	478	No	No	Project Support,Project Manager,Bt	No
487	Prepare Project Awards	1 day	Tue 6/18/02	Wed 6/19/02	0%	0 hrs	0 hrs	20 hrs	20 hrs	20 hrs	0%	486	No	No	Project Support,Project Manager,Bt	No
488	Celebrate !!	0.23 days	Wed 6/19/02	Wed 6/19/02	0%	0 hrs	0 hrs	80 hrs	80 hrs	80 hrs	0%	487	No	Yes	Purchasing,Tester 1,Business SME	Yes
489	Close-Out Phase Complete	0 days	Wed 6/19/02	Wed 6/19/02	0%	0 hrs	0 hrs	0 hrs	0 hrs	0 hrs	0%	488	No	Yes		Yes