Post Implementation Evaluation Report

Transportation – Coordinated Dispatch System Project

Project Dates: 2/2016 through 7/2016

Project Cost: $658,702

The new technology allows the transit agencies to improve their level of service by more efficiently allocating and dispatching their resources. The technology also allows these agencies to better manage their operations and costs by providing them with real time data and metrics to support their decisions. The scope of the project was to install the "base" system which includes both hardware and the vendor software in the vehicles of the agencies.