Post Implementation Evaluation Report

KU Exchange 2010 Project – University of Kansas

Project Dates: 6/2010 through 6/2011
Project Cost: $986,807

<u>Project Objectives:</u>
The KU Exchange 2010 project was initiated by KU Information Technology (IT) to replace the legacy University of Kansas e-mail, calendaring and message security and hygiene system.

The objectives for this project were defined as:
- Save money on storage and infrastructure costs.
- Provide a best-of-breed, modern, electronic communication system to the University.
- Provide a robust disaster recovery solution.
- Create larger mailboxes and a better archive solution.
- Provide a unified web interface that is consistent across all platforms and operating systems.
- Provide better access for mobile clients.
- Refresh guidance about the deployment of Outlook client.
- Phase-out Public Folders.
- Enhance site resiliency.
- Improve response to security incidents.
- Enhance e-Discovery responsiveness.
- Provide better compliance tools.
- Enhance security for off-site clients.
- Enhance off-site access.
- Fully utilize the technology licensed in the Microsoft Campus Agreement.