

Post Implementation Evaluation Report

Children and Families/Health and Environment – Provider Application Portal Project

Project Dates: 5/2012 through 2/2013

Project Cost: \$606,861

The primary objective of this project was to implement a public facing web portal which provides Child Care Providers a user friendly tool to apply and register for agency programs.

In addition, agencies needed to create an environment where employees can achieve success by leveraging tools such as technology and improved processes to work “smarter” not “harder” to meet agency objectives with diminishing resources.